

Date & Time of Print: 17/10/2026 09:14:57 – Time Zone: Gulf Standard Time

Buyer Organisation: Dubai Academic Health Corporation

Overview

RFQ/RFP Code	rfq_247660
Title	rfq_247660/IPR-126037588/SOQ-22602429/BL-AJCH-Mental Health Unit Main Entrance Door Replacement / Upgrade
Description	1: MHU – Fabrication and Installation of Metal doors with Vision Panels * CAPEX – 1 LT
Status	Running

RFQ/RFP Settings

Online Response Required:	Yes
Event Currency	AED
RFQ/RFP Publication	05/10/2026 08:11
Closing	21/10/2026 11:00:00
Time Limit for Expressing Interest	21/10/2026 11:00:00
Awarding Strategy	Best Price

Additional Information

Section	Section Description
ERP import	

Title	Description	Value Assigned by Buyer
Notes To Supplier	Notes To Supplier	

Section	Section Description
PO Type	

Title	Description	Value Assigned by Buyer
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PO Number	PO Number	
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Attachments

Path		Description	Folder Size	
root (5)			758 KB	
Filename	Downloadable	Last Modification Date	Description	File Size
Al Jalila Foundation.pdf	Yes	05/10/2026	Al Jalila Foundation	220 KB
Clarification Questions.xlsx	Yes	05/10/2026	Clarification Questions	10 KB
Information Security Article.pdf	Yes	05/10/2026	Information Security Article	156 KB
RFQ-Mental Health Unit Main Entrance Door Replacement (upgrade).xlsx	Yes	05/10/2026		30 KB
Tender documents- Contracts Section - Bid Bond_1.pdf	Yes	05/10/2026	Tender documents- Contracts Section - Bid Bond	344 KB
Path		Description		Folder Size
root/_ (0)				0 KB
The Directory is empty				

Envelopes

Qualification Envelope	No
Technical Envelope	Yes
Commercial Envelope	Yes

Technical Envelope

General Attachments
Allowed

Terms & Conditions

Question	Description	Question Type
ACCEPTANCE OF OFFER	We understand that the Dubai Academic Health Corporation reserve the right to consider our Tender in total, in part, or not at all.	Yes/No Value

SUBMISSION	Please attach your company's latest catalogue, necessary technical brochures and quality assurance documentation showing that the items we manufacture and/or our manufacturing procedures conform to internationally accepted quality standards.	Attachment
PERFORMANCE BOND	If we are awarded the Contract, we shall provide the Dubai Academic Health Corporation with an unconditional Bank Guarantee which is not liable to cancellation, issued by a UAE registered bank in the sum of 10% of the total value of the Contract, not later than 10 days from the date of receipt of the Contract. The Performance Bond shall be valid for the entire contract period plus three months. If we fail to perform our obligations under the Contract, the Bank Guarantee may be en-cashed by the Dubai Academic Health Corporation, without prejudice to the Dubai Academic Health Corporation right to take whatever legal action they deem necessary, as per the regulations of Law No. 12 of 2020 issued by Dubai Government.	Yes/No Value
SHIPMENT	The shipment of the contracted items shall be made by a method suitable to the nature of the product and having regard for the climatic conditions prevailing in the United Arab Emirates.	Yes/No Value
DEFAULT	If we fail to deliver the requested items within the time specified in the Contract, or if we fail to perform any other terms and conditions of the Contract, the Dubai Academic Health Corporation may terminate the Contract either wholly or in part, without prejudice to the Dubai Academic Health Corporation rights to any damages against us for breach of Contract. The Department may eventually purchase same/similar item/s to make good the default at our cost and expense, plus 10% for the Dubai Academic Health Corporation administrative expenses.	Yes/No Value
DELIVERY PERIOD	We shall deliver the items to (a) Dubai Seaport within the agreed Days, or to (b) Dubai Airport within the agreed Days, or to (c) Dubai Academic Health Corporation Central Stores Complex within the agreed Days of receiving the Dubai Academic Health Corporation instructions to ship the items. We understand that the Dubai Academic Health Corporation may request partial deliveries of any quantity as per the Dubai Academic Health Corporation requirements.	Yes/No Value
PENALTY FOR DELAY	If we fail to deliver the items within the time specified in the Contract, a penalty of 0.05% per day or any part thereof, subject to a maximum of 20% of the Contract value of the delayed items (not exceeding five weeks delay), shall be payable by us during the defaulting period. The Department may eventually purchase same/similar item/s to make good the default, and charge us for the full price difference, plus 10% for the Dubai Academic Health Corporation administrative expenses.	Yes/No Value
CURRENCY OF OFFER	We understand that our offer should be priced in U.A.E. Dirhams currency only. We shall not quote in any other currency.	Yes/No Value
PRICE VALIDITY	If our offer is accepted and the Contract is awarded to us, the prices will be valid for the entire period of the Contract that is for 36 months from the date of the Contract, irrespective of any market fluctuations in currency exchange rates, prices or any other factors.	Yes/No Value
TERMS OF PAYMENT	We understand that the terms of payment for the Contract shall be either (a) by Documentary Sight Draft through Emirates Bank Intl. Ltd., Dubai, or (b) by Demand Draft, or (c) by Cheque within at most 60 days from the date of receipt of the goods by DUBAI ACADEMIC HEALTH CORPORATION We understand that the DUBAI ACADEMIC HEALTH CORPORATION will not accept any other form of payment except one of the above.	Yes/No Value
PRICE AND TERMS OF OFFER	We have quoted prices in (UAE Dirhams) based on (a) C & F Dubai by Sea/ Air, or (b) Delivered to DAHC Stores for each item separately, as shown on the attached TENDER PRICE LIST (we understand that our offer will not be considered if we only quote the EX-WORKS or FOB prices).	Yes/No Value
Local Agent	Please provide the address and contact details of your local agent	Text
QUOTATION FOR OVERSEAS COMPANY WHO HAS A LOCAL AGENT	We understand that if we have a local agent in UAE we should comply with the following:- 1- If we have a local agent in UAE we should submit our offer under the name of our local agent. 2- We should submitted our offer in UAE Dirhams only 3- We will submit our offer and required document under the name of the local agent Exception for the overseas companies who don't have a local agent to participating in their own currency	Yes/No Value

OTHER CONDITIONS	We accept each and every of the above conditions. We understand that our offer will be disregarded if we fail to meet any of these conditions. In case of any discrepancy between the Arabic and English texts of this Tender, the Arabic text will be referred to and will prevail between the two texts. Any dispute arising between the parties relating to any conditions mentioned herein will be resolved in the court of law in Dubai.	Yes/No Value
Name of the authorised person	Please provide the Name of Authorised Person that has accepted the terms and conditions on behalf of your company	Text
Date	Please provide the date of when the above terms and conditions have been accepted	Date
Company Trade License	Please attach a copy of your company trade license	Attachment
Question	Description	
Currency	Companies participating in this Tender should quote Unit Prices for each item in UAE Dirhams.	
Fulfilment of conditions	If the above conditions are not fulfilled, your tender may be disqualified without any notice.	
Question	Description	Question Type
Warranty	A. Warranty should be provided as per the technical specs and scope of work.	Yes/No Value
Spare Parts	Spare parts A. Supplier shall be responsible to stock locally spare parts for the equipment during the useful life time confirmation to this effect shall be given. B. In case some spare parts/accessories are not available locally, the supplier shall indicate a specified committed response time for the delivery of such spare parts/accessories. Price List of Spare Parts Supplier must submit a complete list of spare parts unit price list.	Yes/No Value

Tender Fee

Question	Description	Question Type
Tender Fee amount	A. If the total amount of your offer (all quoted items) is more than AED 200,000 then please refer to attached Tender document for Tender fees amount as per quoted amount. B. Tender Fees to be paid before or On the closing date , copy of receipt should be attached along with the offer through eSupply. Submitting the tender fees copy after the closing date will result in excluding your offer immediately without prior notice C. The Original ,stamped Tender Fees receipt should be attached in the eSupply system. D. Supplier who will participate with two offers ; they should use two different username in eSupply and should purchase the Tender twice; accordingly to submit Bid Bond amount that cover the both offers or preferred separate Bid Bond for the offers. Otherwise the other offer will be neglected. E. In case the total amount of your offer (all quoted items) is less than AED 200,000 then you don't have to pay Tender Fees. Copy of the Receipt to be submitted in the attachments area on the system before the closing date. Otherwise, the offer will not be considered. Note: the tender fees are Non- refundable.	Option List

tender Fee receipt	kindly attach the tender receipt if applicable	Attachment
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Tender Bond

Question	Description	
Tender Bond	As per law No 12/ 2020 on contract of government departments in Dubai Emirates, All offers must be accompanied by an unconditional local Bank guarantee valid for (120) days extendable to another (30) days. The original hardcopy must be submitted in DAHC Head Quarter – Happiness Center (reception), and the Softcopy to be uploaded in eSupply. Note : Attached herein the template of the Tender Bond for perusal.	
Question	Description	Question Type
Tender Bond	Please attach herein your Tender Bond.	Attachment

Registration Terms & Conditions

Question	Description
Dubai Academic Health Corporation Registration	Companies who will be awarded for this tender must ensure they are registered in DH system ORACLE for PO
Dubai Academic Health Corporation Registration	For a new registration please send a request to DH Supplier Services on the mail of DH Supplier Services Supp
Dubai Academic Health Corporation Registration (Renewal)	For registration renewal please follow the below link https://isupplier.dubai.gov.ae/OA_HTML/RF.jsp?function_id=34099&resp_id=-1&resp_appl_id=-1&security_group_id=0&lang_code=US&params=5j0bzUgs9.M&oas=NoURathI5L5ZijwtBYhwIw

Tarmeez requirements

Question	Description	
Tarmeez requirement (GS1)	This is a mandatory requirement that should be fulfilled by the supplier else the quotation will be automatically disqualified. Kindly Follow DAHC standards in printing barcode labels on all materials supplied by the contracting time or maximum one month prior to delivery date using GS1 standards for encoding and identifying to enforce the Continuity of performance quality. For more information please refer to the attachment and you may address any quires in this regard to TARMEEZ.Suppliers@dubaihealth.ae	
Required items details	Please be aware that all information related to items required (name , QTY , item code , item description) is available within the attached GS1.	
Question	Description	Question Type

GS1 document	Pls upload GS1 document to be filled with all details required. (GS1 document is attached within the tender attachments visible to supplier)	Attachment
Item registration certificate	Pls attach the item registration certificate if applicable.	Attachment

Green Purchasing Requirements

This section is applicable only when:		Tender Fee amount = Yes
Question	Description	Question Type
ISO 45001:2018 Standard	Occupational Health and Safety Management System	Yes/No Value
ISO 9001:2015	Quality Management System	Yes/No Value
ISO 14001:2015	Environmental Management System	Yes/No Value
ISO 22301:2012	Business Continuity Management System	Yes/No Value
ISO 20400:2017	Sustainable Procurement	Yes/No Value
Dubai Municipality Health and Safety Technical Guidelines	Technical Guidelines for Labor Accommodation Compliance	Yes/No Value
Dubai Municipality Health and Safety Technical Guidelines	Health and Safety Technical guidelines	Yes/No Value
ISO 20400:2017	Sustainable Procurement Guidance	Yes/No Value
Question	Description	
note	Evidences may requires from the suppliers.	
Question	Description	Question Type
GS1 document	Please find the attached document for GS1 to be filled.	Attachment

Mandatory Documentation

Question	Description	Question Type
Technical Proposal	It is mandatory that the proposal includes a comprehensive list of all items, products, quantities, and services required (Bill of Quantities – BOQ). The format should be closely similar to the commercial proposal format that will be submitted in the commercial envelope but without prices or any commercial information. Additionally, the Technical Proposal must clearly delineate the scope of work, highlighting both inclusivity and exclusivity. It is important to specify if any BOQ items fall within the proposal price or are offered as optional. Pls acknowledge the above and in case the submittal is not complying with above , then DAHC has the right to disqualify the Participant.	Yes/No Value

Technical Offer (PDF/word)	Offer without prices	Attachment
Filled Technical Compliance as per your quoted offer	Technical Compliance (pdf/word)	Attachment
Vender profile	Vender profile	Attachment
Authorization letter	Authorization letter	Attachment
Question	Description	
Note To supplier	Sample Required: Please submit a sample for evaluation. The sample must be clearly labeled with the Tender Reference Number, Closing Date, and Company Name. The sample should be delivered to the person specified in the tender message requesting the sample, within the specified submission period. Failure to submit the sample on time may result in your offer being rejected. After submission, please obtain a signed and stamped receipt from the receiving party and attach it under the tender messages section for the buyer's reference.	

Commercial Envelope

General Attachments
Allowed

Company Details

Question	Description	Question Type
NOTE TO BIDDERS:	Dear Bidders, please note that tender bond has to be submitted before closing of the RFQ duly stamped by Finance department in DAHC. Failing to comply with this the bid will be invalid and will not be accepted during evaluation phase.	Yes/No Value
Contact Person Name	Please enter the contact person name	Text
Contact Person Details	Please enter the contact person number and email	Text
Company Address	Please enter the Company Address	Text
Makani Number	Kindly enter the company Makani Number	Text
IMPORTANT NOTE	It is mandatory to enter your prices in "unit price" column for any item that you are quoting for. Suppliers that fail to enter their prices and simply attach their offers will automatically be disqualified. I have read and confirm to follow the procedure otherwise offer will be excluded from the rfq.	Yes/No Value

Price Bid

Code	Description
Important Note 1	Kindly enter the unit price or the item value WITHOUT the VAT, also ensure to select the VAT category for each item quoted.

Important Note 2	If the VAT is applied, will be added at PO stage. For any questions or clarifications in regards to the VAT, kindly contact Federal Tax Authority.									
Important Note 3	if your offer is AED 100,000/- and above. please provide us the bank guarantee with amount of 2% of your total proposal and Tender Fees. The validity of the Bid Bond should be 120 days (3 months starting from the tender closing date).									
Code	Description	Remarks	Unit of Measurement	Quantity						
1	MHU – Fabrication and Installation of Metal doors with Vision Panels * CAPEX		LT	1						
Delivery Period In Weeks	Shelf Life	Country of Origin	Manufacturer	Supplier item definition	Manufacturer Brand Name / Part No	VAT Category	Warranty Period	Are you the authorized distributor of this product	VAT	T v \
Section total included in total?				Yes						

Mandatory Documentation

Question	Description	Question Type
Financial Offer (pdf/word)	Offer with prices	Attachment
Tender Document	Tender Document (Singed & Stamped)	Attachment