Date & Time of Print: 17/10/2026 09:14:59 - Time Zone: Gulf Standard Time

Buyer Organisation: Dubai Health Authority

Overview

RFQ/RFP Code	rfq_247155
Title	Design & Build Scope of Works for Upgrade of DHA Office Jebel Ali Port
Description	1: Design & Build Scope of Works for Upgrade of DHA Office Jebel Ali Port - 1 EA
Status	Running

RFQ/RFP Settings

Online Response Required:	Yes
Event Currency	AED
RFQ/RFP Publication	23/09/2026 14:14
Closing	30/10/2026 10:00:00
Time Limit for Expressing Interest	30/10/2026 10:00:00
Awarding Strategy	No Ranking

Additional Information

Section	Section Description
ERP import	

Title	Description	Value Assigned by Buyer
Notes To Supplier	Notes To Supplier	

Section	Section Description
PO Type	

Title	Description	Value Assigned by Buyer
PO Number	PO Number	

Attachments

Path		Description	Folder Size	
root (4)			5,527 KB	
Filename	Downloadable	Last Modification Date	Description	File Size
Appendices.pdf	Yes	23/09/2026		3,175 KB
General Contract Template.pdf	Yes	23/09/2026		1,463 KB
JEBEL ALI PORT 1 - Scope of Work.pdf	Yes	23/09/2026		436 KB
Pass Office, arch. & struct.pdf	Yes	23/09/2026		455 KB

Envelopes

Qualification Envelope	Yes
Technical Envelope	Yes
Commercial Envelope	Yes

Qualification Envelope

General Attachments
Allowed

Company Details

Question	Description	Question Type
Company Name as per the trade license	Company Name as per the trade license	Text
Trade license / Com Registration copy:	Please attach the company's UAE Trade License or it's Overseas Commercial License, whichever is applicable. * UAE Companies are expected to attach their copy of Valid UAE Trade License. * Overseas Companies are expected to attach a copy of their Valid Country's Commercial License.	Attachment
Trade License / Commercial Registration No.:	Please enter the company trade License / commercial Registration Number:	Text
Tax Registration Certificate		Attachment
Company Type	Please select the type of the company.	Option List
Activities as per the trade license:	Activities as per the trade license:	Text
Company's Website:	Company's Website:	Text
Company Email:	Company's Email:	Text

Company's Address:	Please enter your Company's Address.	Text
Bank Official Letter / رسالة رسمية من البنك	Please attach herein an official reference letter from the bank stating the company bank account details including IBAN with the bank itself. الرجاء إرفاق رسالة رسمية من البنك تحتوي على تفاصيل الحساب البنكي للشركة بما في ذلك IBAN	Attachment
Bank Statement (3 Month) – كشف حساب بنكي (3 شهور)	Bank Statement (3 Month) – كشف حساب بنكي (3 شهور)	Text
كشف حساب	Please attach bank statements for the previous three months يرجى إرفاق كشف حساب 3 شهور	Attachment

Company Information

Question	Description	Question Type
Estimated Annual Turnover	Please enter your Company's Estimated Annual Turnover	Numeric
Company Organization Structure	Please attach a copy of your company organization structure.	Attachment
Total Number of Staff	Please select the Range of your total number of staff.	Option List
Total Number of Technical Staff	Please Enter the Range of your total Technical Staff	Option List
Total Number of Admin Staff	Please enter the Range of your total Admin Staff	Option List
Company Global Presence	Please enter your company Locations outside UAE	Text
Current Active List of Customer/Clients (UAE & GCC or Globally)	Please attach your current Active List of Customer/Clients	Attachment
References to Active Customers	Please attach a References of your Active Customers	Attachment
Detailed Profiles of the Team with experience in the proposed product /solution	Please attach a Detailed Profiles File	Attachment

Main Contact Person Information

Question	Description	Question Type
Primary Contact Person Full Name	Please Enter Main Person Contact Full Name	Text
Primary Contact Person Designation	Please Enter Main Person Designation	Text
Primary Contact Email Address	Please Enter Main Contact Email Address	Text
Primary Contact Person Number	Please Enter Primary Contact Person Number	Text

Company Previous Projects

Question	Description	Question Type
Main 3 previous projects in UAE & GCC	Please attach a list of your main projects in the last 3 years (Include client(s) name(s), project brief, estimated project value & evidence of the projects with the completion dates.)	Attachment

Technical Envelope

General Attachments
Allowed

Terms & Conditions

Question	Description	Question Type
Contract Terms & condition	We confirm that we have reviewed the contract template and accepted all the terms and conditions as stipulated in the contract & no alteration or amendments or deviation from the said Contract text will be requested. Note: rejecting the contract template & its terms and conditions will cause an automatic disqualification of your proposal	Multi Choice Option List
Trade License	We acknowledges that we should be authorized to provide the requested service in this tender where our trade license activity should match with the service required else our offer will be disqualified automatically.	Yes/No Value
Trade license & Commercial Register	Attach your Trade license & Commercial Register	Attachment
ACCEPTANCE OF OFFER	A. We understand that the DUBAI Health Authority reserves the right to consider our Tender in full, in part, or reject it without assigning any reasons. B. Specifications/RFP given in the Quotation Form are general and may not include for everything, supplier shall add or delete as necessary in order to ensure that complete good/system is offered.	Yes/No Value
PERFORMANCE BOND	A. The succeeded supplier shall provide at his own cost, a Performance Bond in the form of an unconditional Bank Guarantee from a Dubai registered Bank in favor of the Dubai Health Authority, P.O Box: 4545, for 10% of the total value of the order not later than 10 days from receiving the LPO thru Oracle. B. The Performance Bond shall be valid from the date of receipt of the official purchase order to the date of successful completion of warranty period C. . Failure to perform obligations under the official order terms and conditions, the Bank Guarantee shall be confiscated and enchased by Dubai Health Authority and shall be the acquired right of the Dubai Health Authority, to take whatever legal action deemed necessary.	Yes/No Value
DOCUMENTS TO BE SUBMITTED	The following documents must be submitted online through e-supply website before the closing date. (NO HARD COPIES TO BE SUBMITTED) A. Your company latest profile/catalogs B. One Set of complete offers (Technical). C. One Full set of catalogs related to offers. D. General terms (tendering) Document, Singed and Stamped	Yes/No Value

DEFAULT	A. Failure to deliver and install any articles or part within the time specified in the order, the Dubai Health Authority may determine the order either fully or in part without prejudice to the Dubai Health Authority B. We agree to make good at our own cost any defects, imperfections, shortages, or any other faults in the products which shall appear after delivery of the products C. If the supplier breaches the terms and conditions of the order, the Dubai Health Authority in such eventuality shall procure other articles of similar nature from other source, and any excess over the original order price involved shall be payable by the supplier as a right to damages against the supplier for breaching of the official order terms and conditions in addition a 10% as administrative charges.	Yes/No Value
SCIENTIFICPUBLICATIONS	In case there is any relevant scientific publication regarding the adverse effects of the supplied product, we will withdraw all the remaining quantities and refund the DUBAI HEALTH AUTHORITY for the value of the quantities involved.	Yes/No Value
SHIPMENT	The shipment of the contracted items shall be made by a method suitable to the nature of the product and having regard for the climatic conditions prevailing in the United Arab Emirates.	Yes/No Value
WARRANTY	A. Warranty for a period of 36 months (If applicable) from the date of acceptance of the delivery unless if its specified in the Technical specs/RFP.	Yes/No Value
DELAY IN DELIVERY	In case of delay in delivery, Supplier should inform P&C department before the promise date or within 30 days from the promise date	Yes/No Value
Installation	Supplier shall at his cost carry out the installation of the good/ system on the required site.	Yes/No Value
General Terms and conditions	A. The supplier shall be responsible for the entire system/service even when the peripherals are offered from other suppliers. B. In the event that the supplier delayed to provide the services or to supply the goods, on the agreed dates, a financial fine ranging between 0.05% to maximum 20% of services/goods value shall be imposed for each day or part hereof, in case these services do not Preclude the use of all the required services, otherwise the fine shall be imposed on the total value of the purchased services.(subject of the violation). C. In addition to the above, all other terms and conditions of local purchase shall apply to this Tender. D. All communication needed with the relevant unit, should be done through the Purchasing and Contract Department of the Dubai Health Authority.	Text
Tender Period	We agree to abide by this Tender for a period of 120 days from the last date fixed for receiving the same and it shall remain binding upon us and may be accepted at any time before the expiration of that period.	Yes/No Value
Name of the authorised person	Please provide the Name of Authorised Person that has accepted the terms and conditions on behalf of your company	Text
Date	Please provide the date of when the above terms and conditions have been accepted	Date

Registration Terms & Conditions

Question	Description
DHA Registration	Companies who wish to participate in this Tender must ensure that they are registered or they have renewed

DHA Registration	For a new registration please visit the below link https://www.dha.gov.ae/en/ServiceCatalogue/Pages/ScServiceDetails.aspx?ServiceID=84&bclevel=tlvlbc
DHA Registration (Renewal)	For registration renewal please follow the below link https://isupplier.dubai.gov.ae/OA_HTML/RF.jsp function_id=34099&resp_id=-1&resp_appl_id=-1&security_group_id=0&lang_code=US&params=5j0bzUgs9_ M&oas=NoURathI5L5ZiJwtBYhwIw

Tender Fees

Question	Description	Question Type
Tender Fees	A. If the total amount of your offer (all quoted items) is more than AED 100,000 then please refer to attached for Tender fees amount as per quoted amount. B. Tender Fees to be paid before or On the closing date , copy of receipt should be attached along with the offer through Supply 2 Dubai system. Submitting the tender fees copy after the closing date will result in excluding your offer immediately without prior notice D. Supplier who will participate with two offers ; they should use two different username in Tejari (eSupply) and should purchase the Tender twice; accordingly to submit Bid Bond amount that cover the both offers or preferred separate Bid Bond for the offers. Otherwise the other offer will be neglected. E. In case the total amount of your offer (all quoted items) is less than AED 100,000 then you don't have to pay Tender Fees.	Option List

Tender Fee Receipt

This section is applicable only when:	Tender Fees = Yes	
Question	Description	Question Type
Tender Fee Receipt	Please attach herein your tender fee receipt	Attachment

Tender Bond

Question	Description	Question Type
Tender Bond	All vendors participating in DHA Tenders will have to submit a 2% of the total value of the offer as a tender Bond in the form of UN conditional bank guaranty or a cash deposit	Option List

Tender Bond

This section is applicable only when:	Tender Bond = Yes	
Question	Description	Question Type
Tender Bond	Please attach herein your tender bond	Attachment

Green Purchasing Requirements

Question	Description	Question Type
1.	Does your company has ISO 14000 certificate.	Yes/No Value
2.	Does your company has OSHAS 18000 certificate.	Yes/No Value
3.	Does your company has SA8000 certificate?	Yes/No Value
4.	Does your company confirms that the items including the packaging are recyclable?	Yes/No Value
5.	Does your company confirms that the items including the packaging are environmentally friendly.	Yes/No Value
Question	Description	
Note	Evidences may require from the suppliers.	

Mandatory Documentation

Question	Description	Question Type
Technical Offer (pdf/word)	Offer without prices	Attachment
Brochure (pdf)	Brochure (pdf)	Attachment

Commercial Envelope

General Attachments
Allowed

Company Details

Question	Description	Question Type
NOTE TO BIDDERS:	Dear Bidders, please note that tender bond has to be submitted before closing of the RFQ duly stamped by Finance department in DHA. Failing to comply with this the bid will be invalid and will not be accepted during evaluation phase.	Yes/No Value
Contact Person Name	Please enter the contact person name	Text
Contact Person Details	Please enter the contact person number and email	Text
Company Address	Please enter the Company Adrdress	Text
IMPORTANT NOTE	It is mandatory to enter your prices in “unit price” column for any item that you are quoting for. Suppliers that fail to enter their prices and simply attach their offers will automatically be disqualified. I have read and confirm to follow the procedure other wise offer will be excluded from the rfq.	Yes/No Value

Price Bid

Code	Description						
Important Note	Kindly enter the unit price or the item value WITHOUT the VAT, also ensure to select the VAT category for each item quoted.						
Important Note	If the VAT is applied, will be added at PO stage. For any questions or clarifications in regards to the VAT, kindly contact Federal Tax Authority.						
Code	Description	Remarks	Unit of Measurement	Quantity			
1	Design & Build Scope of Works for Upgrade of DHA Office Jebel Ali Port		EA	1			
Delivery Period In Weeks	Shelf Life	Country of Origin	Manufacturer	Supplier item definition	Manufacturer Brand Name / Part No	Year of Manufacturer	VAT Category
Section total included in total?				Yes			

Mandatory Documentation

Question	Description	Question Type
Financial Offer (pdf/word)	Offer with prices	Attachment